

MDM - MOBILE DEVICE MANAGEMENT

Mobile synchronization is done via the ActiveSync protocol which allows native synchronization with no need to install additional components on mobile devices for Mail, Contacts or Calendars.

BlueMind incorporates MDM ("Mobile Device Management") services that allow you to manage the fleet of smartphones authorized to connect to BlueMind.

By default, smartphones are not authorized to connect via ActiveSync.

In the admin console, the **platform** administrator can authorize smartphone synchronizations. Authorizations are assigned to one smartphone linked to a user exclusively, it is a partnership.

If the smartphone is reused by another employee, the partnership must be authorized again.

The admin console offers you several device management options:

- Reset data synchronization, for maintenance or in case of device malfunction.
As a result, there is no need to take the smartphone physically to the IT department, this operation can be performed remotely.
- Delete the partnership: the smartphone is no longer authorized to synchronize with the user account.
- Reset the smartphone remotely: this functionality allows all data to be deleted on the device (factory reset) and prevents the loss of information in case of theft.

The screenshot shows the BlueMind administration interface. At the top, there are navigation tabs for Mail, Contacts, Calendar, and Administration. The user is logged in as 'admin BMloc'. The main navigation menu includes Directories, System Management, Security, Backup and Restore, and Reports and statistics. The current page is 'Directory Browser' for user 'jdoe@bluemind.loc'. The 'Devices' tab is selected, showing a table of mobile devices. The table has columns for Partnership, Identity, Type, and Last Sync. There are four devices listed, each with a checkbox, a refresh icon, a delete icon, and a pause icon. A 'Refresh list' link is below the table. At the bottom, there are 'Save' and 'Cancel' buttons.

Partnership	Identity	Type	Last Sync			
<input checked="" type="checkbox"/>	S:██████████	SAMSUNGGT9505	Tuesday, June 24, 2014 10:28	↻	🗑️	⏸️
<input checked="" type="checkbox"/>	android:██████████	Android	Friday, February 15, 2014 09:37	↻	🗑️	⏸️
<input checked="" type="checkbox"/>	android:██████████	Android	Wednesday, January 15, 2014 09:42	↻	🗑️	⏸️
<input checked="" type="checkbox"/>	HTC:██████████	HTCOneX	Wednesday, November 13, 2013 11:34	↻	🗑️	⏸️

To find out more about EAS server configuration and managing peripheral devices, see the page [EAS server configuration](#).